

**TECHNICAL BULLETIN: DW/WM Extension Hose Installation**

Dear Customer,

Following a review of the appliance manufacturer's requirements and in order to minimize the risk of flooding in one's home we wish to notify you of a change in policy with regards to the use of extension hoses for dishwashers & laundry appliances.

It is best practice to have the inlet and waste services installed to within 500mm of the respective kitchen appliance as this ensures that the hoses provided by the manufacturer will reach the installed services. *Please don't however install the services behind the appliance as the connections cannot be integrity checked and they are also not easily accessible for isolation & servicing.*

Should the services not be within 500mm of the appliance, then dependent on the appliance type/model DBD will offer to replace the standard inlet hose with a 2500mm extra-long hose which can reach up to 2500mm from the appliance connection, subject to satisfactory positioning of the service connections and the appliance connection points.

If the standard inlet hose is production fitted and as such cannot be removed, then DBD will offer an extension hose with male to male connector for your Plumbing Contractor to install. However, please also note that some Appliance types/models have an anti-flooding device fitted to the inlet hose and as such these cannot be extended.

If the waste hose needs extending then DBD are only happy to supply and install a waste extension hose on the basis that the services are live and can be tested, and that the Customers authorized representative on Site is willing to check the integrity of the connection to confirm satisfaction at the time of sign off.

All extension & extra-long hoses are chargeable.

We are sure that by following the guidance provided we can jointly reduce the risk of leaks to the benefit of all and not least the homeowner.

Should you wish to discuss any aspect of this bulletin please don't hesitate to contact your DBD Account Manager or myself.

**Martin Appleyard**

Operations Director & Head of Compliance

<b>Owner:</b>	Martin Appleyard
<b>Filename:</b>	Technical Bulletin (Internal) Ref No. 01 DW/WM (Wet Products) Extension Hose Installation
<b>Location of Document:</b>	F:/Departments/H&S/5.Compliance/Technical Bulletin (Internal)
<b>Date:</b>	1-February-2016
<b>Status:</b>	Issued

Version:	1.0
----------	-----