

TECHNICAL BULLETIN: WM and DW Live Feed Water Connections

Dear Customer,

It is our standard operating procedure to install all appliances in accordance with the Manufacturers Installation Instructions, so please be reminded that all washing machine and dishwasher installations will be connected and tested as part of the installation, when being connected to live services. Upon completion of the installation and test, the water will then be turned off where directed to do so in the MIs.

The water will then need to be turned on by the site or house purchaser when the plot becomes occupied.

The reason for this requirement is due to the risk of the appliance filling up with water in an unoccupied plot, and then flooding the plot, where the water pressure falls below the recommended settings for the appliance to operate correctly.

Our installers will therefore adhere to the following installation procedure:

- **Test the wet appliance products to ensure that they are working**
- **Isolate the water via the appliance valve.**

Thank you in anticipation of your cooperation and assistance regarding the above.

Martin Appleyard
Operations Director

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